



Treetops Nursery

Working in partnership with parents policy

It is very important for your child that we work in partnership. As parents and carers you are the central adults in your child's life and the ones making decisions on their behalf. We will endeavour to work closely with you in order to carry out your wishes for your child wherever we can.

The nursery management will send an email at the beginning of each half term to let you know what our topic is and the activities we will be covering. There will also be ideas for activities you can complete with your child at home, to help support their learning.

Your child will be allocated a key person who will be their main carer during their time with us. We believe that children settle best when they have a key person to relate to, who knows them and their parents well, and who can meet their individual needs. Research shows that a key person approach benefits the child, the parents, the staff and the setting by fostering secure relationships in which children thrive. Children will also be allocated a 'buddy' key person for sessions where their key person is not present.

The key person will also be your main point of contact. You will be able to speak to your child's key person when you drop off and collect. Should for any reason the key person not be available, then please feel free to speak to your buddy key person or the Nursery Manager.

When you drop off in the morning it is really important to tell us any information which will help us care for your child, e.g. if your child has had disturbed sleep, is not feeling well or any other piece of information that may help us to provide them with the best care we can. We are always happy to discuss your child and their care with you, whether in person or over the phone.

As part of our partnership you will be expected to read and comment on your child's learning Tapestry learning journey. You will also be expected to complete a questionnaire for us at the beginning of each term, to give us feedback on the setting and to let us know about your child at home - their current interests, what they are learning to do, and any challenges you are currently facing.

If you wish us to incorporate a special activity into our routine, perhaps a festival or religious holiday that you celebrate please let us know.

If we have any concerns about your child's behaviour, development, eating etc. we will share them with you and if necessary work with you to seek support from outside agencies.

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